



Draco vario SDI

486 Series

SDI Extender

User manual

Edition: 2017-10-23



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Contents

| | | |
|----------|---|----------|
| 1 | About This Manual | 6 |
| 1.1 | Scope..... | 6 |
| 1.2 | Validity | 6 |
| 1.3 | Cautions and Notes | 6 |
| 2 | Safety Instructions | 7 |
| 3 | Description | 8 |
| 3.1 | Application | 8 |
| 3.2 | System Overview | 9 |
| 3.3 | Product Range | 10 |
| 3.3.1 | Part Numbers..... | 10 |
| 3.3.2 | SDI Extender Modules | 10 |
| 3.3.3 | Upgrade Modules..... | 10 |
| 3.3.4 | Monitoring Modules..... | 11 |
| 3.3.5 | Chassis | 11 |
| 3.4 | Accessories Upgrade Kits | 12 |
| 3.5 | Accessories..... | 13 |
| 3.6 | Device Views | 14 |
| 3.6.1 | Model L- / R486-BSDC | 14 |
| 3.6.2 | Model L- / R486-BSDCR..... | 14 |
| 3.6.3 | Model L- / R486-BSDS | 15 |
| 3.6.4 | Model L- / R486-BSDSR..... | 15 |
| 3.6.5 | Model L- / R474-BXH..... | 15 |
| 3.6.6 | Model L- / R474-BBX..... | 16 |
| 3.6.7 | Model L- / R474-BDX..... | 16 |
| 3.6.8 | Model 474-SNMP..... | 16 |
| 3.6.9 | 2-fold Vario Chassis 474-BODY2/2R | 17 |
| 3.6.10 | 2-fold Vario Chassis 474-BODY2N | 17 |
| 3.6.11 | 4-fold Vario Chassis 474-BODY4/4R | 18 |
| 3.6.12 | 6-fold Vario Chassis 474-BODY6R | 19 |
| 3.6.13 | 6-fold Vario Chassis 474-BODY6BP | 20 |

| | | |
|----------|--|-----------|
| 3.6.14 | 6-fold Vario Chassis 474-BODY6BPF | 21 |
| 3.6.15 | 21-fold Vario Chassis 474-BODY21R | 22 |
| 3.7 | Status LEDs | 23 |
| 3.7.1 | Status SDI Extender Module | 23 |
| 3.7.2 | Status Upgrade Module USB-HID | 24 |
| 3.7.3 | Status Upgrade Module Digital Audio | 25 |
| 3.7.4 | Status Upgrade Module Balanced Audio | 26 |
| 3.7.5 | Status Monitoring Module SNMP | 27 |
| 4 | Installation | 28 |
| 4.1 | Package Contents | 28 |
| 4.2 | System Setup | 29 |
| 4.2.1 | SDI Extender Setup | 29 |
| 4.2.2 | Setup of Upgrade Modules | 30 |
| 4.3 | Example Applications | 31 |
| 5 | Configuration | 33 |
| 5.1 | Transmission Parameters | 33 |
| 5.2 | Command Mode | 33 |
| 5.3 | Configuration File | 35 |
| 5.3.1 | Parameters for CPU Units | 35 |
| 5.3.2 | Parameters for CON Units | 36 |
| 6 | Operation | 37 |
| 7 | Specifications | 38 |
| 7.1 | Interfaces | 38 |
| 7.1.1 | SDI | 38 |
| 7.1.2 | USB-HID | 39 |
| 7.1.3 | RJ45 (Interconnect) | 39 |
| 7.1.4 | Fiber SFP Type LC (Interconnect) | 40 |
| 7.1.5 | Digital Audio Interface | 40 |
| 7.1.6 | Balanced Audio Interface | 41 |
| 7.2 | Interconnect Cable | 44 |
| 7.2.1 | Cat X | 44 |
| 7.2.2 | Fiber | 45 |

| | | | |
|-----------|-------|--|-----------|
| | 7.2.3 | Coaxial | 46 |
| | 7.3 | Connector Pinouts | 47 |
| | 7.4 | Power Supply | 49 |
| | 7.5 | Environmental Conditions | 50 |
| | 7.6 | Size | 51 |
| | 7.7 | Shipping Weight | 52 |
| 8 | | Troubleshooting | 53 |
| | 8.1 | General Failures | 53 |
| | 8.2 | Blank Screen | 54 |
| | 8.3 | Upgrade Module USB-HID | 55 |
| | 8.4 | Digital Audio | 56 |
| 9 | | Technical Support | 57 |
| | 9.1 | Support Checklist | 57 |
| | 9.2 | Shipping Checklist | 57 |
| 10 | | Certificates | 58 |
| | 10.1 | CE Declaration Of Conformity | 58 |
| | 10.2 | North American Regulatory Compliance | 59 |
| | 10.3 | Product Safety | 60 |
| | 10.4 | WEEE | 60 |
| | 10.5 | RoHS/RoHS 2 | 60 |
| 11 | | Glossary | 61 |

1 About This Manual

1.1 Scope

This manual describes how to install your SDI Extender, how to operate it and how to perform trouble shooting.

1.2 Validity

This manual is valid for all devices listed on the front page. The product code is printed on the base of the devices.

1.3 Cautions and Notes

The following symbols are used in this manual:



This symbol indicates an important operating instruction that should be followed to avoid any potential damage to hardware or property, loss of data, or personal injury.



This symbol indicates important information to help you make the best use of this product.



This symbol indicates best practice information to show recommended and optimal ways to use this product in an efficient way.

2 Safety Instructions

To ensure reliable and safe long-term operation of your SDI Extender please note the following guidelines:

Installation

- Only use in dry, indoor environments.
- Only use the device according to this User Manual. Failure to follow these procedures could result in damage to the equipment or injury to the user or installer.
- The SDI Extender and the power supply units can get warm. Do not install components in an enclosed space without any airflow.
- Do not place the power supply directly on top of the device.
- Do not obscure ventilation holes.
- Only use power supplies originally supplied with the product or manufacturer-approved replacements. Do not use a power supply if it appears to be defective or has a damaged chassis.
- Connect all power supplies to grounded outlets. In each case, ensure that the ground connection is maintained from the outlet socket through to the power supply's AC power input.
- Do not connect the link interface to any other equipment, particularly network or telecommunications equipment.
- Take any required ESD precautions.



In order to disconnect the device completely from the electric circuit, all power cables have to be removed.

Repair

- Do not attempt to open or repair a power supply unit.
- Do not attempt to open or repair the SDI Extender. There are no user serviceable parts inside.
- Please contact your dealer or manufacturer if there is a fault.

3 Description

3.1 Application

The SDI Extender is used to increase the distance between a source (e.g. SDI camera) and its console (e.g. SDI monitor).

The SDI Extender is compatible to KVM Extenders and can be combined and switched to KVM Extenders.

The SDI Extender is designed for use with Cat X (Twisted Pair) interconnect cables or fiber interconnect cables.

The SDI Extender with Cat X interconnect cables is unsuitable for connection between buildings where a fiber optic based product should be used instead.

The SDI Extender with fiber interconnect cables can also be used with applications in environments which are subject to electromagnetic interference. Electromagnetic interference can limit the maximum distance and reliability of operation.

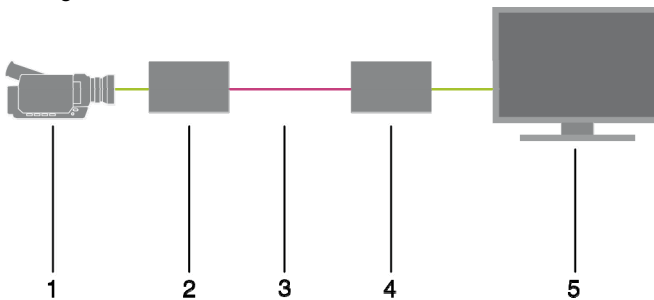
3.2 System Overview

The SDI Extender consists of at least one CPU module and one CON module. The various modules are summarized respectively in a vario chassis (2-fold, 4-fold or 6-fold) at CPU site and CON site (CPU and CON Unit).

The CPU module is connected directly to the source (SDI) using the existing cables.

The CON module is connected to the monitor (SDI).

The CPU Unit and the CON modules communicate with each other through the interconnect cables.



System Overview

- 1 Source (SDI)
- 2 SDI Extender CPU Unit
- 3 Interconnect cable
- 4 SDI Extender CON Unit
- 5 Console (SDI monitor)



See Chapter 4.3, Page 31 for installation examples.

3.3 Product Range

3.3.1 Part Numbers

Part numbers for Connections via Cat X or Fiber Cable

All devices are available in the following versions:

- Connection via Cat X cable (x = "C")
- Connection via Single-mode fiber cable (x = "S")
- High speed connection (3.125 Gbit/s) via Single-mode fiber cable (x = "X")



Fiber devices can be used with Multi-mode and Single-mode cables (see Chapter 7.2.2, Page 45).

Part numbers for CPU Unit and CON Unit

The part numbers for the CPU Unit and the CON Unit can be derived from the part number of the complete device.

- CPU Unit: L486
- CON Unit: R486



All devices of the K486 series are technically compatible with devices of the Draco vario KVM extender series.

3.3.2 SDI Extender Modules

| Model | Description |
|------------|---|
| L486-BSDx | Single-Head module for 1x SDI (up to 1920x1080) |
| R486-BSDx | |
| L486-BSDxR | Single-Head module for 1x SDI (up to 1920x1080) and redundant connector for interconnect cables |
| R486-BSDxR | |

3.3.3 Upgrade Modules

| Model | Description |
|----------|--|
| L474-BXH | Upgrade module with 2x USB-HID |
| R474-BXH | |
| L474-BBX | Upgrade module with balanced analog Audio (unidirectional) |
| R474-BBX | |
| L474-BDX | Upgrade module with Digital Audio (unidirectional) |
| R474-BDX | |

3.3.4 Monitoring Modules

| Model | Description |
|----------|---|
| 474-SNMP | SNMP module for monitoring of extenders in the chassis 474-BODY6BP/F and 474-BODY21 |

3.3.5 Chassis

| Model | Description |
|---------------|--|
| 474-BODY2 | Empty chassis for up to 2 boards, 1x external power supply unit |
| 474-BODY2R | Empty chassis for up to 2 boards, 1x external power supply unit, preparation for redundancy for a second power supply unit (external) |
| 474-BODY2N | Empty chassis for up to 2 boards, 1x internal power supply unit, preparation for redundancy for a second power supply unit (external) |
| 474-BODY4 | Empty chassis for up to 4 boards, 1x external power supply unit |
| 474-BODY4R | Empty chassis for up to 4 boards, 1x external power supply unit, preparation for redundancy for a second power supply unit (external) |
| 474-BODY6R | Empty chassis for up to 6 boards, 1x internal power supply unit, preparation for redundancy for a second power supply unit (external) |
| 474-BODY6BP | Empty chassis for up to 6 boards, active backplane, 2x internal power supply unit (redundancy) |
| 474-BODY6BPF | Empty chassis for up to 6 boards, active backplane, 2x internal power supply unit (redundancy) with connectors on rear side |
| 474-BODY21/4U | Empty chassis for up to 21 boards, 1x internal power supply unit, preparation for redundancy for a second power supply unit (internal) |

3.4 Accessories Upgrade Kits

| Model | Description |
|-------------|---|
| 474-2RMK | 19"/1U rack mount kit for 2-fold chassis |
| 474-2NRMK | 19"/1U rack mount kit for 2-fold chassis with internal PSU |
| 474-4RMK | 19"/1U rack mount kit for 4-fold chassis |
| 474-6RMK | 19"/1U rack mount kit for 6-fold chassis |
| 474-VPLATE | Fastening strips for screw or snap on for 2-, 4- and 6-fold chassis |
| 474-BRACKET | Mounting bracket with screws for 2-, 4- and 6-fold chassis |
| 474-OPTRED | Retrofitting for redundant power supply option (without power supply) for 2- and 4-fold chassis |
| 474-PSU2 | Power supply for 2-fold chassis (spare or redundancy) |
| 474-PSU4 | Power supply for 4-fold chassis (spare or redundancy) |
| 474-PSU6 | Power supply for 6-fold chassis (spare or redundancy) |
| 474-PSU21 | Power supply for 6-fold-chassis (spare or redundancy) |
| 474-BLND1 | Blind plate 3U/4HP for 2-, 4- and 6-fold chassis |
| 474-BLND2 | Blind plate 3U/8HP for 2-, 4- and 6-fold chassis |
| 474-6FAN | Fan option for chassis 474-BODY6BP/F |



SDI Extenders and the power supply units can get warm and must not be installed in closed rooms with no air circulation. For rack-mount installations, at least 0.5 U (height unit) is required above the SDI Extender for ventilation.

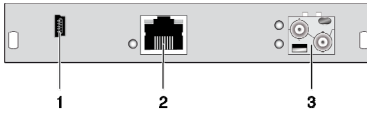
3.5 Accessories

| Model | Description |
|-------------|---|
| 026-2A | Serial cable 1.8 m (RS232) |
| 247-U1 | USB cable 1.8 m (Type A to B) |
| 260-5G | International power supply unit 100...240VAC / 5VDC / 3 A |
| 260-5U | International power supply unit 100...240VAC / 5VDC / 4 A |
| 436-AA | VGA cable 1.8 m (VGA to DVI-I) |
| 436-ID | DVI-D cable 1.8 m (DVI-D) |
| 445-2H | DVI-D splitter cable |
| 436-HD | HDMI cable 1.8 m |
| 436-DP | DisplayPort cable 1.8 m |
| 459-PLB | SFP SDI, 3G/HD/SD Video, Mini-BNC to BNC, non-MSA, passive loopback, re-clocked, long reach, for CPU Unit |
| 459-DTX | SFP SDI, 3G/HD/SD video, Mini-BNC to BNC, non-MSA, with dual transmitter, re-clocked, long reach, for CON Units |
| 459-BMB | Adapter cable BNC to HD-BNC to connect a standard BNC cable to HD-BNC SFPs |
| 455-CK | Stereo jack cable 1.6 m (3.5 mm Stereo) |
| 455-CR | RCA cable 2.5 m (Cinch male connector) |
| 455-CT | TOSLINK cable 1.8 m (F05 male connector) |
| 455-CX | Mini-XLR cable 1.8 m (3 pole) |
| 474-IECLOCK | IEC connection cable for power supply, lockable |

3.6 Device Views

3.6.1 Model L- / R486-BSDC

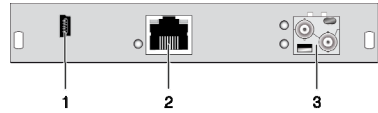
CPU Module



Rear View

- 1 Service port
- 2 Connect to interconnect cable
- 3 To CPU: SDI HD-BNC

CON Module

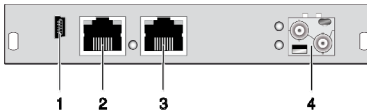


Rear View

- 1 Service port
- 2 Connect to interconnect cable
- 3 Connect to SDI monitor SDI HD-BNC

3.6.2 Model L- / R486-BSDCR

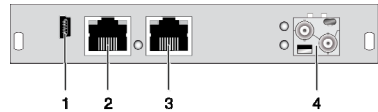
CPU Module



Rear View

- 1 Service port
- 2 Connect to interconnect cable 1
- 3 Connect to interconnect cable 2
- 4 To CPU: SDI HD-BNC

CON Module

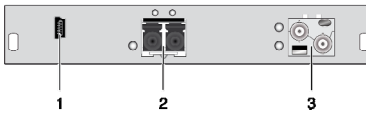


Rear View

- 1 Service port
- 2 Connect to interconnect cable 1
- 3 Connect to interconnect cable 2
- 4 Connect to SDI monitor SDI HD-BNC

3.6.3 Model L- / R486-BSDS

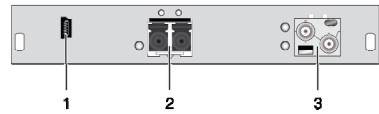
CPU Module



Rear View

- 1 Service port
- 2 Connect to interconnect cable
- 3 To CPU: SDI HD-BNC

CON Module

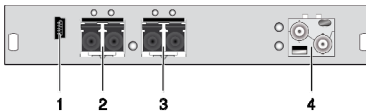


Rear View

- 1 Service port
- 2 Connect to interconnect cable
- 3 Connect to SDI monitor SDI HD-BNC

3.6.4 Model L- / R486-BSDSR

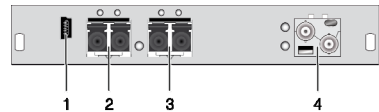
CPU Module



Rear View

- 1 Service port
- 2 Connect to interconnect cable 1
- 3 Connect to interconnect cable 2
- 4 To CPU: SDI HD-BNC

CON Module

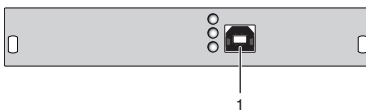


Rear View

- 1 Service port
- 2 Connect to interconnect cable 1
- 3 Connect to interconnect cable 2
- 4 Connect to SDI monitor SDI HD-BNC

3.6.5 Model L- / R474-BXH

CPU Module



Rear View

- 1 To CPU: USB-HID

CON Module

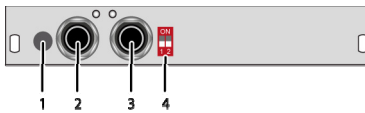


Rear View

- 1 Connect to USB-HID devices

3.6.6 Model L- / R474-BBX

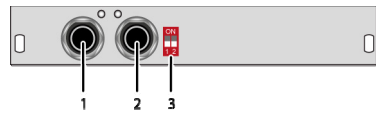
CPU Module



Rear View

- 1 Switch for phantom power
- 2 Audio IN #1
- 3 Audio IN #2
- 4 Dip switch for pre-amplification

CON Module



Rear View

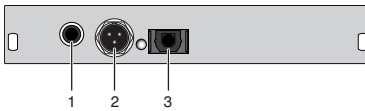
- 1 Audio OUT #1
- 2 Audio OUT #2
- 3 Not in use



The CPU module with balanced audio can be also used on top of an extender CON Unit. It depends on the purpose of use.

3.6.7 Model L- / R474-BDX

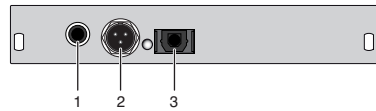
CPU Module



Rear View

- 1 S/PDIF input (RCA)
- 2 AES/EBU input (Mini-XLR)
- 3 S/PDIF input (TOSLINK)

CON Module

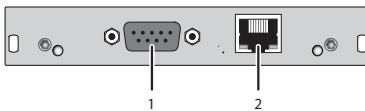


Rear View

- 1 S/PDIF output (RCA)
- 2 AES/EBU output (Mini-XLR)
- 3 S/PDIF output (TOSLINK)

3.6.8 Model 474-SNMP

Control Unit



Rear View

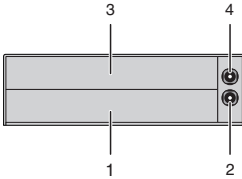
- 1 Connect to serial (D-Sub 9)
- 2 Connect to network (RJ45)



The 474-SNMP module can be only used with the chassis 474-BODY6BP/F and 474-BODY21 with a production date later than March 2014.

3.6.9 2-fold Vario Chassis 474-BODY2/2R

CPU and CON Unit

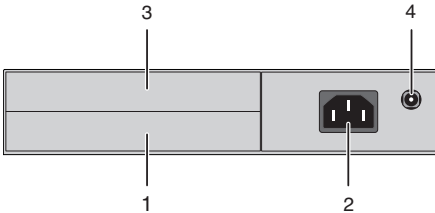


Rear View

- 1 Slot for modules #1
- 2 Connect to 5VDC power supply (standard)
- 3 Slot for modules #2
- 4 Connect to 5VDC power supply (redundancy, optional)

3.6.10 2-fold Vario Chassis 474-BODY2N

CPU and CON Unit



Rear View

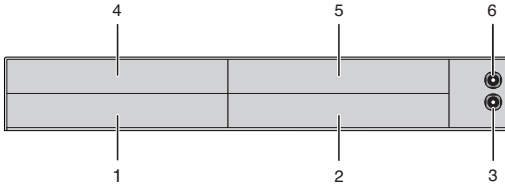
- 1 Slot for modules #1
- 2 Connect to power supply (standard)
- 3 Slot for modules #2
- 4 Connect to 5VDC power supply (redundancy)



The 2-fold vario chassis with an internal power supply is not equipped with a fuse on its primary side. Therefore the protection against excessive currents has to be provided by the electrical installation of the building.

3.6.11 4-fold Vario Chassis 474-BODY4/4R

CPU and CON Unit



Rear View

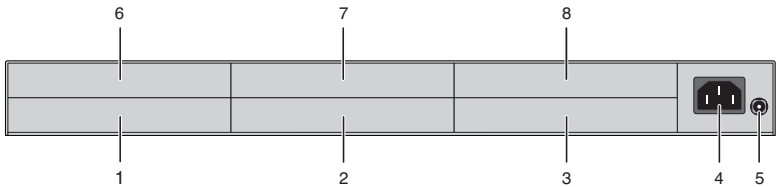
- 1 Slot for modules #3
- 2 Slot for modules #1
- 3 Connect to 5VDC power supply (standard)
- 4 Slot for modules #4
- 5 Slot for modules #2
- 6 Connect to 5VDC power supply (redundancy, optional)



For operation with three SDI Extender CON modules and a USB 2.0 CON module in a 4-fold vario chassis, two power supplies are necessary. In this case, redundancy is inapplicable.

3.6.12 6-fold Vario Chassis 474-BODY6R

CPU and CON Unit



Rear View

- 1 Slot for modules #5
- 2 Slot for modules #3
- 3 Slot for modules #1
- 4 Connect to power supply (standard)
- 5 Connect to 5VDC power supply (standard)
- 6 Slot for modules #6
- 7 Slot for modules #4
- 8 Slot for modules #2



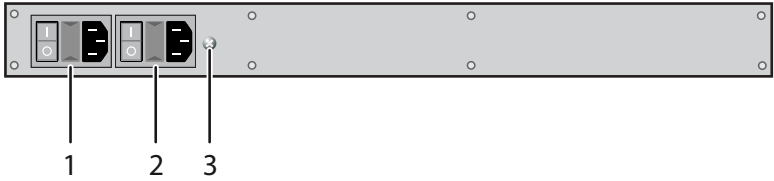
For operation with SDI Extender modules in a 6-fold vario chassis, two power supplies are necessary. In this case, redundancy is inapplicable.



The 6-fold vario chassis is not equipped with a fuse on its primary side. Therefore the protection against excessive currents has to be provided by the electrical installation of the building.

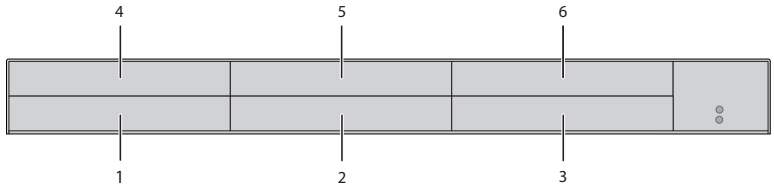
3.6.13 6-fold Vario Chassis 474-BODY6BP

CPU and CON Unit



Front View

- 1 Connect to power supply 1
- 2 Connect to power supply 2 (redundancy)
- 3 Grounding

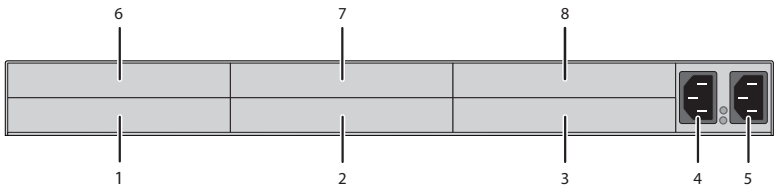


Rear View

- 1 Slot for modules #5
- 2 Slot for modules #3
- 3 Slot for modules #1
- 4 Slot for modules #6
- 5 Slot for modules #4
- 6 Slot for modules #2

3.6.14 6-fold Vario Chassis 474-BODY6BPF

CPU and CON Unit

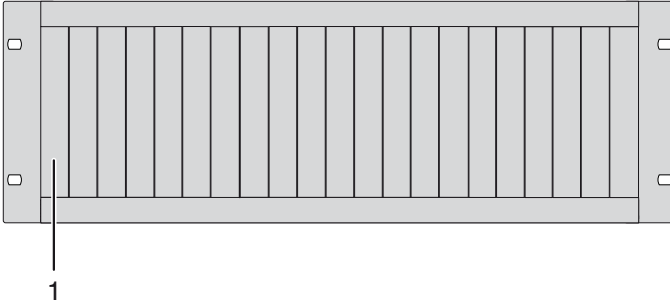


Rear View

- 1 Slot for modules #5
- 2 Slot for modules #3
- 3 Slot for modules #1
- 4 Connect to power supply 1
- 5 Connect to power supply 2 (redundancy)
- 6 Slot for modules #6
- 7 Slot for modules #4
- 8 Slot for modules #2

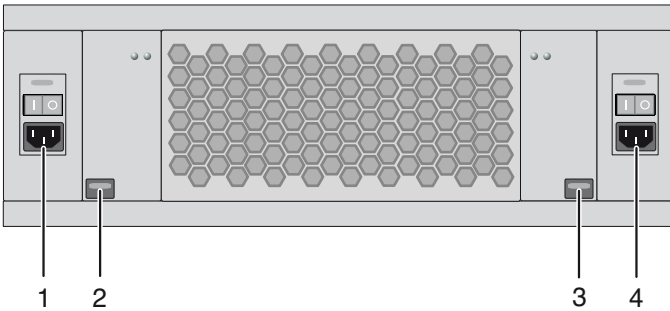
3.6.15 21-fold Vario Chassis 474-BODY21R

CPU and CON Unit



Rear View

- 1 Slots for modules #1 - #21



Front View

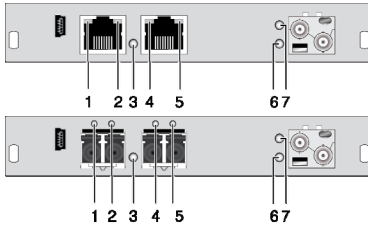
- 1 Connect to power supply 2
- 2 Locking for power supply 2 (redundancy)
- 3 Locking for power supply 1 (standard)
- 4 Connect to power supply 1

3.7 Status LEDs

3.7.1 Status SDI Extender Module

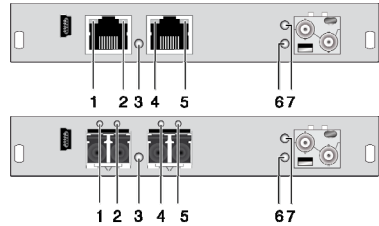
The SDI Extender module is fitted with a multi color LED on both sides for overall status indication and with two further LEDs on the back side for indication of the connection status.

CPU Module



Rear View

CON Module






Rear View

LED 1, 4 and 2, 5: Connection Status




| Pos. | LED | Status | Description |
|------|-------------------------------|----------------|---|
| 1, 4 | Failure LED (green) | Off | Connection available |
| | | On or Flashing | Connection failure (flashing for about 20 s following a connection failure) |
| 2, 5 | Status LED (green) | Flashing | No connection via interconnect cable |
| | | On | Connection available |

LED 3: Connection Status

| LED color | | Description |
|------------|---|--------------------------------|
| Red |  | Device ready |
| Green |  | Connection available |
| Light Blue |  | Connection to matrix available |

LED 6: Video Status (upper SFP connector)

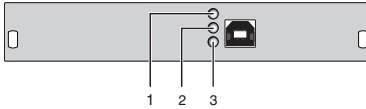
LED 7: Video Status (lower SFP connector)

| LED color | | Description |
|-----------|---|-----------------------|
| Red |  | Device ready |
| Blue |  | Unknown video signal |
| Green |  | Video signal detected |

3.7.2 Status Upgrade Module USB-HID

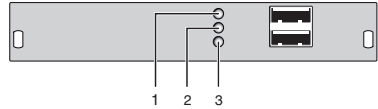
The upgrade module USB-HID is fitted with three further LEDs on the rear side for indication of the connection status:

CPU Module



Rear View

CON Module



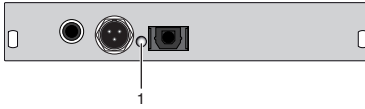
Rear View

| Pos. | LED | Status | Description |
|------|-------------------------------|-----------------|--|
| 1, 2 | Device LED (orange) | Off | No USB-HID device or not supported USB device connected |
| | | Flashing fast | USB-HID device active |
| | | On | USB-HID device ready or KVM Extender in command mode |
| 3 | Status LED (orange) | Off | <ul style="list-style-type: none"> No power supply voltage CPU Unit: KVM Extender in command mode or no connection CON Unit: Keyboard in command mode |
| | | Flashing slowly | CON Unit: KVM Extender in command mode or no connection |
| | | Flashing fast | Operating status |

3.7.3 Status Upgrade Module Digital Audio

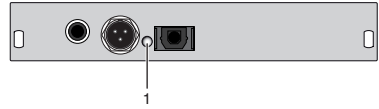
The upgrade module digital audio is fitted with a further multi-color LED on the rear side for indication of the connection status:

CPU Module








Rear View

CON Module



Rear View

LED 1: Digital Audio Status

| LED color | | Description |
|------------|---|--|
| Red |  | No signal |
| Light Blue |  | Static: CPU Unit: S/PDIF signal (RCA) available Flashing: CPU Unit: Digital noise |
| Violet |  | Static: CPU Unit: AES/EBU signal (Mini-XLR) available Flashing: CPU Unit: Digital noise |
| Blue |  | Static: CPU Unit: S/PDIF signal (TOSLINK) available Flashing: CPU Unit: Digital noise |
| Green |  | CON Unit: Signal available |

3.7.4 Status Upgrade Module Balanced Audio

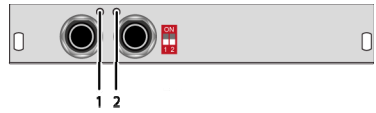
The upgrade module balanced audio is fitted with two LEDs on the rear side for indication of the connection status:

CPU Module



Rear View

CON Module

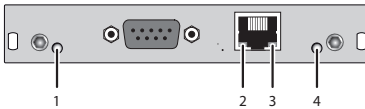


Rear View

| Pos. | LED | Status | Description |
|------|------------|--------|-----------------------|
| 1, 2 | Status LED | Green | Signal available |
| | | Orange | Signal level too high |
| | | Off | No signal |

3.7.5 Status Monitoring Module SNMP

The monitoring module SNMP is fitted with a multi color LED on both sides for overall status indication and with two further LEDs for indication of the network status:



Rear View

Status LEDs of the SNMP board

| Pos. | LED | Status | Description |
|------|-----------------|----------------|--|
| 1 | Status 1 | White | SNMP board is in registration process |
| | | Blue flashing | Registration of the SNMP board has started |
| | | Red flashing | Registration in progress |
| | | Green flashing | Operating condition |
| | | Green | SNMP board de-registered |
| 4 | Status 2 | White | SNMP board is in registration process |
| | | Status | Description |
| | | White | SNMP board is in registration process |



Due to variations in LED type "white" might also appear as light purple or light blue.

Status LEDs of the network port

| Pos. | LED | Status | Description |
|------|--------------------------------|----------|---|
| 2 | Link status (orange) | Off | Port not activated |
| | | Flashing | Port activated, no connection via network cable |
| 3 | Link status (green) | Off | Port not activated |
| | | Flashing | Port activated, no connection via network cable |

4 Installation

4.1 Package Contents

Your extender package contains the following items:

SDI Extender:

- SDI Extender device(s) (CPU Unit and/or CON Unit)
- Draco vario chassis incl. power supply
- 1x (redundancy 2x) country-specific power cord
- Quick Setup

Additional content for upgrade module USB-HID:

- USB cable (1.8 m, USB type A to type B)



Additional content for upgrade module Digital Audio:

- RCA cable (2.5 m, Cinch male connector)



- TOSLINK cable (1.8 m, F05 male connector)



If anything is missing, contact your dealer.

4.2 System Setup



First time users are recommended to setup the system with the CPU Unit and the CON Unit in the same room as a test setup. This will allow you to identify and solve any cabling problems, and experiment with your system more conveniently.



→ Please verify that interconnect cables, interfaces, and handling of the devices comply with the requirements (see Chapter 7, Page 38).

4.2.1 SDI Extender Setup

1. Switch off all devices.

CON Unit Installation

2. Connect your SDI monitor to the CON Unit.
3. Connect the CON Unit with the interconnect cable(s).
4. Connect the power supply to the CON Unit.

CPU Unit Installation

5. Connect the source (e.g. SDI camera) to the CPU Unit with your cables. Please ensure the cables are not strained.
6. Connect the CPU Unit to the interconnect cable(s).
7. Connect power supply to the CPU Unit.
8. Power up the system.



To power up the system, the following sequence is recommended:
Monitor – CON Unit – CPU Unit – source.

4.2.2 Setup of Upgrade Modules

The modules can be hot plugged.

Upgrade Module USB-HID:

1. Connect the CPU to the CPU Unit (USB-HID 2).
2. Connect the USB-HID devices to the CON Unit (Connect to USB-HID devices 2).

Upgrade Module Digital Audio:

1. Connect the digital audio source to the audio input of the CPU Unit.
2. Connect the audio output of the CON Unit to suitable speakers or audio amplifiers.



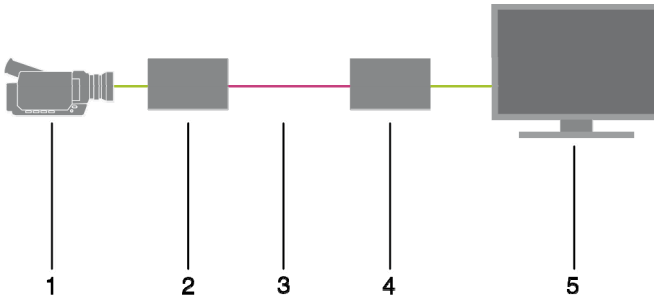
If several active sources are connected, Mini-XLR input takes priority. The audio signal is available at all outputs.

Upgrade Module Balanced Audio:

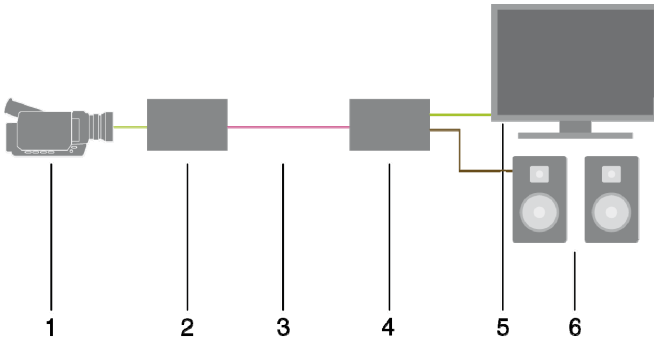
1. Connect the digital audio source to the balanced audio input of the CPU Unit.
2. Connect the audio output of the CON Unit to suitable speakers or audio amplifiers.

4.3 Example Applications

This section illustrates typical installations of SDI Extenders:

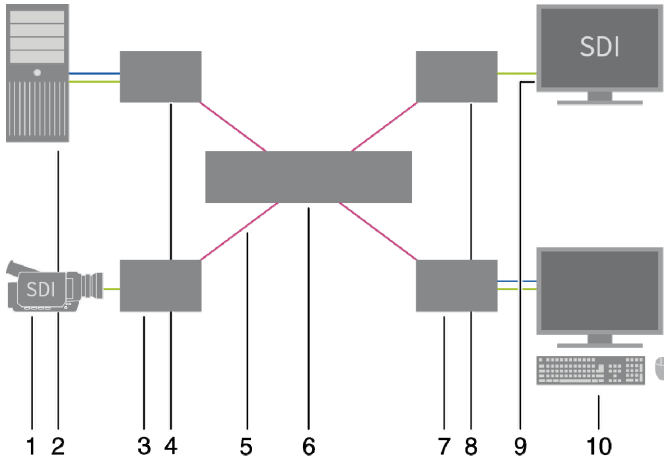


SDI Extender



SDI Extender (with Digital / Balanced Audio)

- 1 Source (SDI)
- 2 SDI Extender CPU Unit
- 3 Intercorrect cable
- 4 SDI Extender CON Unit
- 5 Console (SDI monitor)
- 6 Audio sink (optional, only with devices with Digital Audio or Balanced option)



SDI Extender in a KVM Matrix environment

- 1 Source (SDI)
- 2 Source (Computer, CPU)
- 3 SDI Extender CPU Unit
- 4 KVM Extender CPU Unit
- 5 Interconnect cable
- 6 Draco tera Matrix
- 7 KVM Extender CON Unit
- 8 SDI Extender CON Unit
- 9 Console (SDI monitor)
- 10 Console (computer monitor, keyboard, mouse)



SDI Extender can be switched to KVM extenders by using a Draco tera KVM matrix.

5 Configuration

5.1 Transmission Parameters

The device operates with a proprietary video coding method. In default configuration, the device adapts dynamically to monitor resolution and image content. This configuration is suitable for almost all conditions and should only be modified if image quality is not fully satisfactory.



In exceptional cases the displayed video image may exhibit "frame dropping" (loss of single frames) or color effects.

5.2 Command Mode

During normal use, the console keyboard functions in the usual manner. However, for all KVM Extenders with USB-HID support, you can set the keyboard into a Command Mode by using a specific 'Hot Key' sequence. While in Command Mode, several functions are performed via keyboard commands. To exit Command Mode, press <Esc>.

While in Command Mode, the **Shift** and **Scroll** LEDs on the console keyboard will flash.



In Command Mode normal keyboard and mouse operation will cease. Only selected keyboard commands are available.

If no keyboard command is executed within 10 s after activating Command Mode, it will be automatically deactivated.

The following table lists the keyboard commands to enter and to exit Command Mode and to change the 'Hot Key' sequence:

| Function | Keyboard Command |
|------------------------------|---|
| Enter Command Mode (default) | 2x <Left Shift> / ('Hot Key') |
| Exit Command Mode | <Esc> |
| Change 'Hot Key' sequence | <current 'Hot Key'>, <c>, <new 'Hot Key' code>, <Enter> Until 2011-30-09: <Left Ctrl> + <Left Shift> + <c>, <'Hot Key' Code>, <Enter> |



- <Key> + <Key> Press keys simultaneously
- <Key>, <Key> Press keys successively
- 2x <Key> Press key quickly, twice in a row (similar to a mouse double-click)

The 'Hot Key' sequence to enter Command Mode can be changed. The following table lists the 'Hot Key' Codes for the available key sequences:

| 'Hot Key' Code | 'Hot Key' |
|----------------|-------------------------------------|
| 0 | Freely selectable (from 2012-01-12) |
| 2 | 2x <Scroll> |
| 3 | 2x <Left Shift> |
| 4 | 2x <Left Ctrl> |
| 5 | 2x <Left Alt> |
| 6 | 2x <Right Shift> |
| 7 | 2x <Right Ctrl> |
| 8 | 2x <Right Alt> |

Set freely selectable 'Hot Key' (exemplary)

In order to set a freely selectable 'Hot Key' (e.g. 2x <Space>), use the following keyboard sequence:

<current 'Hot Key'>, <c>, <0>, <Space>, <Enter>

Reset 'Hot Key'

In order to set a 'Hot Key' back to default settings of the extender, press the key combination <Right Shift> + within 5 s after plugging in a keyboard.

5.3 Configuration File

The SDI Extender contains a configuration file (Config.txt) to set specific parameters and to read out device and video information. You can find it on the flash drive of the SDI Extender. The flash drive can be opened by a mini USB connection to a computer.

The configuration file can be edited with all common text editors.



After setting a parameter, the SDI Extender needs to be restarted.



To ensure correct identification and acceptance of the parameters, the start command **#CFG** has to be written into the first line of the Config.txt file.

5.3.1 Parameters for CPU Units

You can write the following parameters into the configuration file of a CPU Unit. The parameters activate the respective video scaling at the output of the CPU Unit. The default scaling is 1920x1080@60Hz.

Output Settings

| Parameter | Function |
|--------------|--|
| 800X600@60 | Activate scaling to 800 x 600 @ 60 Hz |
| 1024X768@60 | Activate scaling to 1024 x 768 @ 60 Hz |
| 720P50 | Activate scaling to 720p50 (1280 x 720 @ 50Hz) |
| 720P60 | Activate scaling to 720p60 (1280 x 720 @ 60Hz) |
| 1280x1024@60 | Activate scaling to 1280 x 1024 @ 60 Hz |
| 1280x1024@75 | Activate scaling to 1280 x 1024 @ 75 Hz |
| 1600X900@60 | Activate scaling to 1600 x 900 @ 60 Hz |
| 1680x1050@60 | Activate scaling to 1680 x 1050 @ 60 Hz |
| 1080P30 | Activate scaling to 1080p30 (1920x1080 @ 30 Hz) |
| 1080P50 | Activate scaling to 1080p30 (1920x1080 @ 50 Hz) |
| 1080P60 | Activate scaling to 1080p30 (1920x1080 @ 60 Hz) |

5.3.2 Parameters for CON Units

You can write the following parameters into the configuration file of a CON Unit. The parameters activate the respective video scaling at the output of the CON Unit. The default scaling is 1920x1080@60Hz.

Output Settings

| Parameter | Function |
|-----------|------------------------------|
| 576I50 | Output 576i with 50Hz |
| 720P50 | Output 720p with 50Hz |
| 720P60 | Output 720p with 60Hz |
| 1080I50 | Output 1080i with 50Hz |
| 1080I60 | Output 1080i with 60Hz |
| 1080P25 | Output 1080p with 25Hz |
| 1080P30 | Output 1080p with 30Hz |
| 1080P50A | Output 1080p with 50Hz (3GA) |
| 1080P50B | Output 1080p with 50Hz (3GB) |
| 1080P60A | Output 1080p with 60Hz (3GA) |
| 1080P60B | Output 1080p with 60Hz (3GB) |

6 Operation

The SDI Extender does not contain any setting to be done during operation. For the configuration of the SDI Extender see Chapter 5, Page 33.

7 Specifications

7.1 Interfaces

7.1.1 SDI

Video

Communication of the SDI devices requires a mini coax connection with HD-BNC connectors or 3G SFPs with transmission speeds of 0.36 Gbit/s (SD-SDI, SMPTE 259M), 1.485 Gbit/s (HD-SDI, SMPTE 292M) and 2.97 Gbit/s (3G SDI).

Supported SDI resolutions CPU Unit:

| |
|--|
| 480i@59,94 Hz (525i) |
| 576i@50 Hz (625i) |
| 720p@23,98 / 24 / 25 / 29,97 / 30 / 50 / 59,94 / 60 Hz |
| 1080i@50 / 59,94 / 60 Hz |
| 1080p@47,95 / 48 / 50 / 59,94 / 60 Hz 3GA |
| 1080p@50 / 60 Hz 3GB |

Audio

Various audio formats can be transmitted through the interface.

| | |
|--------------------|---|
| Standards | Stereo Linear Pulse Code Modulation (LPCM), AES |
| Bit Depth | Up to 24 bit |
| Sample-Rate | 48 kHz |



There is no audio support for the video mode 576i (PAL).

7.1.2 USB-HID

Our devices with USB-HID interface support a maximum of two devices with USB-HID protocol. Each USB-HID port provides a maximum current of 100 mA.

Keyboard

Compatible with most USB keyboards. Certain keyboards with additional functions may require custom firmware to operate. Keyboards with an integral USB Hub (Mac keyboards e.g.) are also supported.

Mouse

Compatible with most 2-button, 3-button and scroll mice.

Other USB-HID devices

The proprietary USB emulation also supports certain other USB-HID devices, such as specific touch screens, graphic tablets, barcode scanners or special keyboards. Support cannot be guaranteed, however, for every USB-HID device.



Only two USB-HID devices are supported concurrently, such as keyboard and mouse or keyboard and touch screen. A hub is allowed, but it does not increase the number of HID devices allowed.

To support other USB 'non-HID' devices, such as scanners, web cams or memory devices, choose our devices with transparent USB support.

7.1.3 RJ45 (Interconnect)

Communication between Cat X devices requires a 1000BASE-T connection.

Connector wiring must comply with EIA/TIA-568-B (1000BASE-T), with RJ45 connectors at both ends. All four cable wire pairs are used.

7.1.4 Fiber SFP Type LC (Interconnect)

Communication of fiber devices is performed via Gigabit SFPs that are connected to suitable fibers fitted with connectors type LC (see Chapter 7.2.2, Page 45).



The correct function of the device can only be guaranteed with SFPs provided by the manufacturer.



SFP modules can be damaged by electrostatic discharge (ESD).

➔ Please consider ESD handling specifications.

7.1.5 Digital Audio Interface

The digital audio option supports the unidirectional transmission of digital audio data.

Up to three sources can be connected to the CPU Unit. The active source is transmitted. If several sources are active, the XLR signal takes priority, otherwise the first active signal.

The three connectors on the CON Unit provide concurrent digital audio.

SDI Extenders with the digital audio option include an inbuilt sample rate converter that provides predefined sample frequencies at the output of the CON Unit.

The user can set directly the following parameters by using a configuration file:

- Activate or deactivate sample rate converter in the Config.txt file on the flash drive of the SDI Extender.
- If the sample rate converter is activated, the following characteristics are valid:
140 dB dynamic range and -120 dB total harmonic distortion + noise.
- Set sample frequency of the sample rate converter by writing the parameter in a new line. The following sample frequencies are available:
 - 32.0 kHz (write **SRC32000** in Config.txt file of the CPU unit)
 - 44.1 kHz (write **SRC44100** in Config.txt file of the CPU unit)
 - 48.0 kHz (write **SRC48000** in Config.txt file of the CPU unit)
 - 96.0 kHz (write **SRC96000** in Config.txt file of the CPU unit)

- You can use a delay for converting the sample rate. The time is set in milliseconds and separated from the parameter for the sample rate by a semicolon (e.g. **SRC44100;12**). You can set the following delays for the sample rates:
 - 32.0 kHz: 3 - 60 ms
 - 44.1 kHz: 2 - 44 ms
 - 48.0 kHz: 2 - 40 ms
 - 96.0 kHz: 1 - 20 ms
- To deactivate the sample rate converter, write **SRC_NONE** in the Config.txt file of the CPU unit.

| | |
|---------------------------|--|
| Compatibility | AES/EBU, S/PDIF, EIAJ CP1201, IEC 60958 |
| Standards | Dolby Digital, DTS, PCM |
| Bit Depth | 24 bit |
| Sample Rate | 32 to 96 kHz |
| CPU Unit (Inputs) | <ul style="list-style-type: none"> • Mini-XLR (AES/EBU; symmetrical, lockable) • Coaxial (S/PDIF; RCA, Cinch) • Optical (S/PDIF; TOSLINK) |
| CON Unit (Outputs) | <ul style="list-style-type: none"> • Mini-XLR (AES/EBU; symmetrical, lockable) • Coaxial (S/PDIF; RCA, Cinch) • Optical (S/PDIF; TOSLINK) |



For testing purposes it is possible to generate a sinus tone on the digital audio input module. In order to do so you have to set Jumper 1 on the respective input module.

7.1.6 Balanced Audio Interface

SDI Extenders with a balanced audio interface support a unidirectional 2-channel mono or 1-channel stereo transmission in studio quality.

The audio interface is at the same time a 'Line-Level' and 'Mic-Level' interface and is designed to transmit signals of a microphone or mixing desk for example with a high tolerance for interferences, even at larger distances. In addition to that you can connect active speakers at the CON Unit.

The Line-In connector of each mono input contains a 6.35 mm jack socket and can be used symmetrically or asymmetrically.

Phantom power of a microphone:

Phantom power is used for condenser microphones in order to operate the internal electronic components. Therefore you have to connect the microphone to the input "IN" of the CPU module.

- Phantom power can only be activated on the audio input side (CPU module).
- In order to activate phantom power, the switch on the CPU module has to be set to the ON position.
- The provided power is 48 VDC.



It is necessary to ensure that Line-Level devices are not operated with phantom power in order to avoid unexpected damages to the devices.

Pre-amplification of a microphone:

The balanced audio interface offers the possibility of a pre-amplification of a microphone at the input "IN" of the CPU module.

- The pre-amplification can be activated for each audio channel separately.
- In order to activate the pre-amplification, the dip switch (1 and 2 for the left and right channel) of the respective audio channel has to be set to the ON position at the CPU module.
- The default pre-amplification is 10 dB.
- The pre-amplification can be configured in the Config.txt file of the extender with the balanced audio CPU module. Therefore the respective parameter **GAIN** has to be entered into a new line. The setting can be configured in single steps between 10 and 65 dB, for example:
 - 36 dB (enter **GAIN=36** in Config.txt file)
 - 48 dB (enter **GAIN=48** in Config.txt file)

Configuration of the sample rate:

The sample rate of the balanced audio module can be configured individually.

- The default sample rate is 48.0 kHz.

- The sample rate can be configured in the Config.txt file of the extender with the balanced audio CPU module. Therefore the respective parameter **SRC** has to be entered into a new line. If there is not entered any parameter, the sample rate 48.0 kHz will be used. The following additional sample rates can be configured:
 - 32.0 kHz (enter **SRC32000** in Config.txt file)
 - 44.1 kHz (enter **SRC44100** in Config.txt file)
 - 88.2 kHz (enter **SRC88200** in Config.txt file)
 - 96.0 kHz (enter **SRC96000** in Config.txt file)
 - 176.4 kHz (enter **SRC176400** in Config.txt file)
 - 192.0 kHz (enter **SRC192000** in Config.txt file)

Compatibility

KVM extenders with balanced audio interface are compatible to KVM extenders with digital audio interface regarding the transmission of the audio standard 2-channel PCM.

- The compatibility shall be applied to the upgrade module digital audio and the KVM extenders of the 481 and 483 series.
- The compatibility is regardless of the input or output side, this means that a digital audio input is compatible to a balanced audio output and vice versa.

Specifications Balanced Audio

| | |
|-----------------------------|--|
| Bit Depth | 24 bit |
| Sample Rate | 32 to 192 kHz |
| Input Signal Level | Max. 6.4 dBu balanced (Gain: 0 dB) Max. 0.4 dBu unbalanced (Gain: 0 dB) |
| Output Signal Level | 8.1 dBu balanced 2.1 dBu unbalanced |
| Phantom Power | 48 VDC |
| Pre-amplification | 10 – 65 dB |
| Connections CPU Unit | 2x 6.35 mm stereo jack plug (2x audio IN) |
| Connections CON Unit | 2x 6.35 mm stereo jack plug (2x audio OUT) |

7.2 Interconnect Cable

7.2.1 Cat X



A point-to-point connection is required. Operation with several patch fields is possible. Routing over an active network component, such as an Ethernet Hub, Router or Matrix, is not allowed.

➔ Avoid routing Cat X cables along power cables.



To maintain regulatory EMC compliance, correctly installed shielded Cat X cable must be used throughout the interconnection link.



To maintain regulatory EMC compliance, all Cat X cables need to carry ferrites on both cable ends close to the device.

Type of Interconnect Cable

The SDI Extender requires interconnect cabling specified for Gigabit Ethernet (1000BASE-T). The use of solid-core (AWG24), shielded, Cat 5e (or better) is recommended.

| | |
|---|---|
| Cat X Solid-Core Cable AWG24 | S/UTP (Cat 5e) cable according to EIA/TIA-568-B. Four pairs of wires AWG24. Connection according to EIA/TIA-568-B (1000BASE-T). |
| Cat X Patch Cable AWG26/8 | S/UTP (Cat 5e) cable according to EIA/TIA-568-B. Four pairs of wires AWG26/8. Connection according to EIA/TIA-568-B (1000BASE-T). |



The use of flexible cables (patch cables) type AWG26/8 is possible, however the maximum possible extension distance is halved.

Maximum Acceptable Cable Length

| | |
|---|----------------|
| Cat X Installation Cable AWG24 | 140 m (400 ft) |
| Cat X Patch Cable AWG26/8 | 70 m (200 ft) |

7.2.2 Fiber



A point-to-point connection is necessary. Operation with multiple patch panels is allowed. Routing over active network components, such as Ethernet Hubs, Switches or Routers, is not allowed.

Type of Interconnect Cable

(Cable notations according to VDE)

| Type of cable | Specifications |
|-------------------|---|
| Single-mode 9µm | <ul style="list-style-type: none"> • Two fibers 9µm • I-V(ZN)H 2E9 (in-house patch cable) • I-V(ZN)HH 2E9 (in-house breakout cable) • I/AD(ZN)H 4E9 (in-house or outdoor breakout cable, resistant) • A/DQ(ZN)B2Y 4G9 (outdoor cable, with protection against rodents) |
| Multi-mode 50µm | <ul style="list-style-type: none"> • Two fibers 50µm • I-V(ZN)H 2G50 (in-house patch cable) • I/AD(ZN)H 4G50 (in-house or outdoor breakout cable, resistant) |
| Multi-mode 62.5µm | <ul style="list-style-type: none"> • Two fibers 62.5µm • I-V(ZN)HH 2G62.5 (in-house breakout cable) • A/DQ(ZN)B2Y 4G62.5 (outdoor cable, with protection against rodents) |

Maximum Acceptable Cable Length

| Type of cable | Maximum Acceptable Cable Length |
|-----------------------|---------------------------------|
| Single-mode 9µm | 10,000 m (32,800 ft) |
| Single-mode 9µm XV | 5,000 m (16,400 ft) |
| Multi-mode 50µm (OM3) | 1,000 m (3,280 ft) |
| Multi-mode 50µm | 400 m (1,300 ft) |
| Multi-mode 62.5µm | 200 m (650 ft) |



If you use single-mode SFPs with multi-mode fibers, you normally can double the maximum acceptable cable length.

Type of Connector

| | |
|------------------|--------------|
| Connector | LC Connector |
|------------------|--------------|

7.2.3 Coaxial



A point-to-point connection is necessary.

Type of Interconnect Cable

| Cable Type | Specifications |
|---------------------------|-------------------------------|
| Mini coaxial cable AWG 18 | RG 6 impedance 75 Ω |

Maximum Acceptable Cable Length

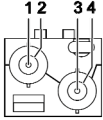
| Band Width | Maximum Acceptable Cable Length |
|--------------|---------------------------------|
| 0.270 Gbit/s | 400 m (1,312 ft) |
| 1.485 Gbit/s | 140 m (459 ft) |
| 2.970 Gbit/s | 120 m (394 ft) |

Type of Connector

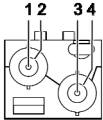
| | |
|-----------|------------------|
| Connector | HD-BNC connector |
|-----------|------------------|

7.3 Connector Pinouts


HD-BNC (SDI CPU)

| Picture | Pin | Signal |
|---|-----|----------|
|  | 1 | Data IN |
| | 2 | GND |
| | 3 | Data OUT |
| | 4 | GND |

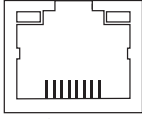
HD-BNC (SDI CON)

| Picture | Pin | Signal |
|---|-----|----------|
|  | 1 | Data OUT |
| | 2 | GND |
| | 3 | Data OUT |
| | 4 | GND |

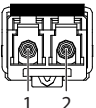
Connector Mini USB Type B

| Picture | Pin | Signal | Color |
|---|-----|-------------|-------|
|  | 1 | VCC (+5VDC) | Red |
| | 2 | Data - | White |
| | 3 | Data + | Green |
| | 4 | n.c. | - |
| | 5 | GND | Black |

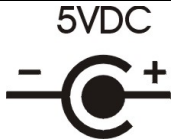
RJ45

| Picture | Pin | Signal | Pin | Signal |
|---|-----|--------|-----|--------|
|  | 1 | D1+ | 5 | D3- |
| | 2 | D1- | 6 | D2- |
| | 3 | D2+ | 7 | D4+ |
| | 4 | D3+ | 8 | D4- |


Fiber SFP Typ LC

| Picture | Diode | Signal |
|---|-------|----------|
|  | 1 | Data OUT |
| | 2 | Data IN |


Power Supply

| Picture | Pin | Signal |
|---|---------|-------------|
|  | Inside | VCC (+5VDC) |
| | Outside | GND |

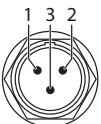
3.5 / 6.35 mm Stereo Jack Plug

| Picture | Pin | Signal |
|---|-----|------------------|
|  | 1 | GND |
| | 2 | Audio IN / OUT L |
| | 3 | Audio IN / OUT R |


RCA (Cinch)

| Picture | Pin | Signal |
|---|-----|---------------|
|  | 1 | GND |
| | 2 | Data IN / OUT |

Mini-XLR

| Picture | Pin | Signal |
|---|-----|--------|
|  | 1 | GND |
| | 2 | Data + |
| | 3 | Data - |

TOSLINK

| Picture | Diode | Signal |
|---|-------|---------------|
|  | 1 | Data IN / OUT |

7.4 Power Supply

AC Power Supply

| Model | Max. Current | Max. Voltage | Frequency |
|---------------|---------------|--------------|-----------|
| 474-BODY2N | 700 mA max. | 100-240 V | 50/60 Hz |
| 474-BODY6R | 1,500 mA max. | 96-264 V | 47-63 Hz |
| 474-BODY6BP | 1,300 mA max. | 100-240 V | 50/60 Hz |
| 474-BODY6BPF | 1,300 mA max. | 100-240 V | 50/60 Hz |
| 474-BODY21/4U | 4,000 mA max. | 2x 100-240 V | 50/60 Hz |

DC Power Supply

| Model | Max. Current | Max. Voltage |
|--------------|--------------|--------------|
| 474-BODY2/2R | 3,000 mA | 5 VDC |
| 474-BODY2N | 5,000 mA | 5 VDC |
| 474-BODY4/4R | 5,000 mA | 5 VDC |
| 474-BODY6R | 12,000 mA | 5 VDC |

Power Requirement

| | |
|-------------------------------------|--|
| Power Requirement (per Unit) | SDI Extender: <ul style="list-style-type: none"> • Single-Head devices: max. 800 mA Upgrade Modules: <ul style="list-style-type: none"> • USB-HID: max. 300 mA • Balanced Audio: max 500 mA • Digital Audio: max. 300 mA |
|-------------------------------------|--|

7.5 Environmental Conditions

| | |
|------------------------------|----------------------------|
| Operating Temperature | 41 to 113°F (5 to 45°C) |
| Storage Temperature | -13 to 140°F (-25 to 60°C) |
| Relative Humidity | Max. 80% non-condensing |

Noise Emission

| | |
|-----------------------------------|--------------------------------|
| Sound Pressure Level (SPL) | max. 21 dBA per fan (474-6FAN) |
|-----------------------------------|--------------------------------|

Heat Dissipation

| | |
|-----------------------|--|
| Thermal output | Corresponds to power consumption in Watt (W) (see extender configurator on the website) |
|-----------------------|--|

7.6 Size

Devices in the 2-fold Vario Chassis 1

| | |
|----------------------------|---|
| CPU Unit / CON Unit | 145 x 147 x 41 mm (5.7" x 5.8" x 1.7") |
| Shipping Box | 210 x 140 x 165 mm (8.3" x 5.5" x 6.5") |

Devices in the 2-fold Vario Chassis 2

| | |
|----------------------------|---|
| CPU Unit / CON Unit | 221 x 147 x 41 mm (8.7" x 5.8" x 1.7") |
| Shipping Box | 550 x 365 x 115 mm (21.7" x 14.4" x 4.5") |

Devices in the 4-fold Vario Chassis

| | |
|----------------------------|---|
| CPU Unit / CON Unit | 293 x 147 x 41 mm (11.5" x 5.8" x 1.7") |
| Shipping Box | 550 x 365 x 115 mm (21.7" x 14.4" x 4.5") |

Devices in the 6-fold Vario Chassis 6R

| | |
|----------------------------|---|
| CPU Unit / CON Unit | 442 x 147 x 41 mm (17.4" x 5.8" x 1.7") |
| Shipping Box | 760 x 365 x 115 mm (29.9" x 14.4" x 4.5") |

Devices in the 6-fold Vario Chassis 6BP / 6BPF

| | |
|----------------------------|---|
| CPU Unit / CON Unit | 442 x 250 x 44 mm (17.4" x 9.8" x 1.7") |
| Shipping Box | 550 x 372 x 155 mm (21.7" x 14.6" x 6.1") |

Devices in the 21-fold Vario Chassis

| | |
|----------------------------|--|
| CPU Unit / CON Unit | 482 x 462 x 176 mm (19.0" x 18.2" x 6.9") |
| Shipping Box | 645 x 574 x 368 mm (25.4" x 22.6" x 14.5") |

7.7 Shipping Weight

Devices in the 2-fold Vario Chassis 1

| | |
|----------------------------|-----------------|
| CPU Unit / CON Unit | 0.7 kg (1.5 lb) |
| Shipping Box | 2.5 kg (5.5 lb) |

Devices in the 2-fold Vario Chassis 2

| | |
|----------------------------|-----------------|
| CPU Unit / CON Unit | 1.1 kg (2.4 lb) |
| Shipping Box | 2.9 kg (6.4 lb) |

Devices in the 4-fold Vario Chassis

| | |
|----------------------------|-----------------|
| CPU Unit / CON Unit | 0.9 kg (2.0 lb) |
| Shipping Box | 3.4 kg (7.5 lb) |

Devices in the 6-fold Vario Chassis 6R

| | |
|----------------------------|------------------|
| CPU Unit / CON Unit | 1.9 kg (4.2 lb) |
| Shipping Box | 5.1 kg (11.2 lb) |

Devices in the 6-fold Vario Chassis 6BP / 6BPF

| | |
|----------------------------|-----------------|
| CPU Unit / CON Unit | 2.5 kg (5.5 lb) |
| Shipping Box | 3.5 kg (7.7 lb) |

Devices in the 21-fold Vario Chassis

| | |
|----------------------------|-------------------|
| CPU Unit / CON Unit | 10.0 kg (22.1 lb) |
| Shipping Box | 14.5 kg (32.0 lb) |

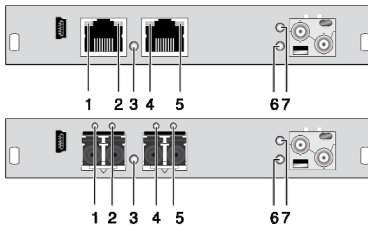
8 Troubleshooting

8.1 General Failures

| Diagnosis | Possible Reason | Measure |
|---------------------------------------|-------------------------------|--|
| Config.txt parameter without function | Parameter not set or saved | ➔ Write parameter into Config.txt file and save changes. |
| | Start command #CFG not set | ➔ Write start command #CFG into first line of the Config.txt file. |
| | Parameter written incorrectly | ➔ Check correct spelling and capitalization. |
| | Extender not restarted | ➔ Restart extender. |

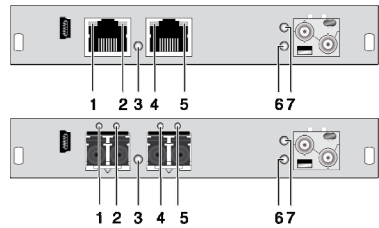
8.2 Blank Screen

CPU Module



Rear View

CON Module

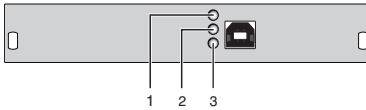


Rear View

| Diagnosis | Possible Reason | Measure |
|-----------------------------|--|---|
| LED 3 off | Power supply | ➔ Check power supply units and the connection to the power network. |
| LED 1, 4 on or LED 2, 5 off | Connection between CON Unit and CPU Unit | ➔ Check interconnect cables and connections. |
| LED 3 red or yellow | Connection between CON Unit and CPU Unit or KVM matrix | ➔ Check interconnect cables and connections. |
| LED 6, 7 red | No video signal detected from CPU Unit | ➔ Check connection, length and quality of interconnect cables between the units. ➔ Check source of the video signal ➔ Check video cable between CPU Unit and video source |
| LED 6, 7 blue | Unknown resolution | ➔ Check alternative resolution |

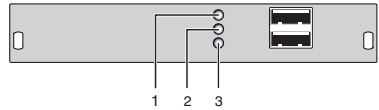
8.3 Upgrade Module USB-HID

CPU Module



Rear View

CON Module

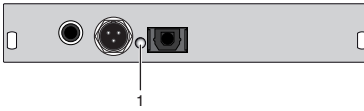


Rear View

| Diagnosis | Possible Reason | Measure |
|------------------------------------|--|---|
| LED 1 / 2 off | Device at higher / lower USB-HID port not detected | <ul style="list-style-type: none"> ➔ Check connection of USB cable to USB-HID device. ➔ Connect USB-HID device. ➔ Contact dealer if necessary. |
| CPU Unit: LED 3 off | Connection between CON Unit and CPU Unit | ➔ Check interconnect cable and connectors. |
| CON Unit: LED 3 off | Keyboard in Command Mode | ➔ Press <Esc> to leave Command Mode. |
| CON Unit: LED 3 flashing slowly | Connection between CON Unit and CPU Unit | ➔ Check interconnect cable and connections. |
| | Keyboard in Command Mode | ➔ Press <Esc> to leave Command Mode. |

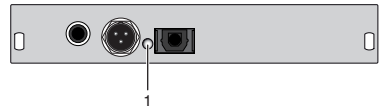
8.4 Digital Audio

CPU Module



Rear View

CON Module



Rear View

| Diagnosis | Possible Reason | Measure |
|------------------------|---|---|
| CPU Unit: LED 1 red | No audio connection to CPU / audio source | <ul style="list-style-type: none"> ➔ Connect digital audio source. ➔ Check connection of audio cable. |
| | No signal | <ul style="list-style-type: none"> ➔ Switch digital audio source on. ➔ Activate digital output at CPU / audio source. |
| CON Unit: LED 1 red | No audio connection to audio sink (e.g. speakers) | <ul style="list-style-type: none"> ➔ Connect digital audio sink. ➔ Check connection of audio cable. |
| | No signal | <ul style="list-style-type: none"> ➔ Check signal at CPU Unit. |
| No signal / LEDs 1 OK | Digital Silence at active audio source | <ul style="list-style-type: none"> ➔ Check LEDs at CPU Unit. ➔ Check audio format. ➔ Change audio input. |

9 Technical Support

Prior to contacting support please ensure you have read this manual, and then installed and set-up your SDI Extender as recommended.

9.1 Support Checklist

To efficiently handle your request it is necessary that you complete a support request checklist ([Download](#)). Please ensure that you have the following information available before you call:

- Company, name, phone number and email
- Type and serial number of the device (see bottom of device)
- Date and number of sales receipt, name of dealer if necessary
- Issue date of the existing manual
- Nature, circumstances and duration of the problem
- Components included in the system (such as graphic source/CPU, OS, graphic card, monitor, USB-HID/USB 2.0 devices, interconnect cable) including manufacturer and model number
- Results from any testing you have done

9.2 Shipping Checklist

1. To return your device, contact your dealer to obtain a RMA number (Return-Material-Authorization).
2. Package your devices carefully, preferably using the original box. Add all pieces which you received originally.
3. Note your RMA number visibly on your shipment.



Devices that are sent in without a RMA number cannot be accepted. The shipment will be sent back without being opened, postage unpaid.

10 Certificates

10.1 CE Declaration Of Conformity

The products listed below in the form as delivered comply with the provisions of the following European Directives:

- 2014/30/EU Council Directive on the approximation of the laws of the Member States relating to electromagnetic compatibility
- 2014/35/EU Council Directive on the harmonization of the laws of the Member States relating to the making available on the market of electrical equipment designed for use within certain voltage limits



CE Marking

Product list:

486 Series

The products comply with the following harmonized standards for Information Technology Equipment:

- EN 55032:2012
- EN 55024:2010 + A1:2015
- EN 61000-3-2:2014
- EN 61000-3-3:2013
- EN 61000-6-2:2005
- EN 60950-1:2006/A2:2013

Manufacturer:
IHSE GmbH
Maybachstrasse 11
88094 Oberteuringen
Deutschland

Oberteuringen, March 1st, 2017
The Management



Use in a Domestic Environment

This is a Class A product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures.

This declaration certifies the conformity to the specified directives but contains no assurance of properties. The safety instructions and installation guidelines noted in this manual shall be considered in detail. Compliance with the specifications for cable lengths and types is mandatory.

10.2 North American Regulatory Compliance

This equipment has been found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Shielded cables must be used with this equipment to maintain compliance with radio frequency energy emission regulations and ensure a suitably high level of immunity to electromagnetic disturbances.

All power supplies are certified to the relevant major international safety standards.

10.3 Product Safety

The product safety of the devices is proven by the compliance to the following standards:

- IEC 60950-1/A1:2010
- EN 60950-1/A12:2011/A1:2010/A11:2009
- UL 60950-1-2007
- CAN/CSA-C22.2 60950-1-07

The compliance is verified and confirmed by TÜV Süd, Germany.



10.4 WEEE

The manufacturer complies with the EU Directive 2012/19/EU on the prevention of waste electrical and electronic equipment (WEEE).

The device labels carry a respective marking.

10.5 RoHS/RoHS 2

This device complies with the Directive 2011/65/EU of the European Parliament and of the council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS 2, RoHS II).

The device labels carry a respective marking.

11 Glossary

The following terms are commonly used in this guide or in video and KVM technology:

| Term | Explanation |
|-----------------|---|
| AES/EBU | Digital audio standard that is officially known as AES3 and that is used for carrying digital audio signals between devices. |
| Cat X | Any Cat 5e (Cat 6, Cat 7) cable |
| CGA | Color Graphics Adapter (CGA) is an old analog graphic standard with up to 16 displayable colors and a maximum resolution of 640x400 pixels. |
| Component Video | Component Video (YPbPr) is a high-quality video standard that consists of three independently and separately transmittable video signals, the luminance signal and two color difference signals. |
| Composite Video | Composite Video is also called CVBS and it is part of the PAL TV standard. |
| CON Unit | Component of a KVM Extender or Media Extender to connect to the console (monitor(s), keyboard and mouse; optionally also with USB 2.0 devices) |
| Console | Keyboard, mouse and monitor |
| CPU Unit | Component of a KVM Extender or Media Extender to connect to a source (computer, CPU) |
| CVBS | The analog color video baseband signal (CVBS) is also called Composite Video and it is part of the PAL TV standard. |
| DDC | Display Data Channel (DDC) is a serial communication interface between monitor and source (computer, CPU). It allows a data exchange via monitor cable and an automatic installation and configuration of a monitor driver by the operating system. |
| DisplayPort | A VESA standardised interface for an all-digital transmission of audio and video data. It is differentiated between the DisplayPort standards 1.1 and 1.2. The signals have LVDS level. |
| Dual Access | A system to operate a source (computer, CPU) from two consoles |

| Term | Explanation |
|-------------|---|
| Dual Link | A DVI-D interface for resolutions up to 2560x2048 by signal transmission of up to 330 MPixel/s (24-bit) |
| Dual-Head | A system with two video connections |
| DVI | Digital video standard, introduced by the Digital Display Working Group (http://www.ddwg.org). Single Link and Dual Link standard are distinguished. The signals have TMDS level. |
| DVI-I | A combined signal (digital and analog) that allows running a VGA monitor at a DVI-I port – in contrast to DVI-D (see DVI). |
| EGA | The Enhanced Graphics Adapter (EGA) is an old analog graphic standard, introduced by IBM in 1984. A D-Sub 9 connector is used for connection. |
| Fiber | Single-mode or multi-mode fiber cables |
| HDMI | An interface for an all-digital transmission of audio and video data. It is differentiated between the HDMI standards 1.0 to 1.4a. The signals have TMDS level. |
| KVM | Keyboard, video and mouse |
| Mini-XLR | Industrial standard for electrical plug connections (3 pole) for the transmission of digital audio and control signals |
| Multi-mode | 62.5 μ multi-mode fiber cable or 50 μ multi-mode fiber cable |
| OSD | The On-Screen-Display is used to display information or to operate a device. |
| Quad-Head | A system with four video connections |
| RCA (Cinch) | A non-standard plug connection for transmission of electrical audio and video signals, especially with coaxial cables |
| S/PDIF | A digital audio interconnect that is used in consumer audio equipment over relatively short distances. |
| SDI | The Serial Digital Interface (SDI) is a serial digital interface for transmission of uncompressed and unencrypted video data via coax or fiber cable. |
| SFP | SFPs (Small Form Factor Pluggable) are pluggable interface modules for Gigabit connections. SFP modules are available for Cat X and fiber interconnect cables. |

| Term | Explanation |
|---------------|--|
| Single Link | A DVI-D interface for resolutions up to 1920x1200 by signal transmission of up to 165 MPixel/s (24-bit). Alternative frequencies are Full HD (1080p), 2K HD (2048x1080) and 2048x1152. |
| Single-Head | A system with one video connection |
| Single-mode | 9 μ single-mode fiber cable |
| S-Video (Y/C) | S-Video (Y/C) is a video format transmitting luminance and chrominance signals separately. Thereby it has a higher quality standard than CVBS. |
| TOSLINK | Standardized fiber connection system for digital transmission of audio signals (F05 plug connection) |
| Triple-Head | A system with three video connections |
| USB-HID | USB-HID devices (Human Interface Device) allow for data input. There is no need for a special driver during installation; "New USB-HID device found" is reported. Typical HID devices include keyboards, mice, graphics tablets and touch screens. Storage, video and audio devices are not HID. |
| VGA | Video Graphics Array (VGA) is a computer graphics standard with a typical resolution of 640x480 pixels and up to 262,144 colors. It can be seen as a follower of the graphics standards MDA, CGA and EGA. |